

**ELECTRONIC FILING**

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application of: : Michael M. Mann et al.  
:   
Application No. : 10/679,255  
:   
Filing Date : October 3, 2003  
:   
For : BUSINESS ANALYSIS AND MANAGEMENT SYSTEMS  
: UTILIZING ENTERPRISE METRICS  
:   
Examiner : Parker, Brandi P.  
Art Unit : 4137  
Confirmation No. : 7674  
Docket No. : ENCMP-65568  
Date: : October 20, 2008

**AMENDMENT**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

This Amendment is responsive to the Office Action mailed April 18, 2008, the response for which is due Saturday, October 18, 2008 which extends the response deadline to October 20, 2008.

Applicants herewith petition the Director of the United States Patent and Trademark Office to extend the time for reply to the Office Action dated April 18, 2008 for three (3) months from July 18, 2008 to October 18, 2008. The extension fees will be paid by credit card with this electronic transmission.

Please enter the following amendments.

Specification starts on page 3.

Claims start on page 6.

Remarks start on page 14.

### **INTRODUCTORY COMMENTS**

A copy of the Declaration of Michael M. Mann in Support of Amendment in Response to Office Action, regarding an article by Dr. Michael M. Mann entitled EnCompass Knowledge Systems, Inc., "Knowledge Management," which was cited and discussed during the prosecution of Applicants' co-pending Application No. 10/959,640 is included with the Supplemental Information Disclosure Statement (NPL 6) concurrently filed herewith.

Presented below is a complete set of claims with current status indicators. Claims 1-14 have been amended to avoid the art of record and to obviate all of the Examiner's rejections. Please enter the amended claims 1-14. Claim 15 has been withdrawn without prejudice. New claims 16-27 (all dependent on claim 2) have been added and should also be entered.